



## Find a Job: Retail

Learn what employers are looking for.  
Enjoy talks from guest speakers.  
Visit a retail site.



### A course to develop your skills in:

- Keeping ahead and learning what skills employers want
- Learning what great customer service is
- Being part of a team
- Dealing with difficult customers

Ph. 5329 3273

E. [reception@ballaratnc.org.au](mailto:reception@ballaratnc.org.au)

[www.ballaratnc.org.au](http://www.ballaratnc.org.au)



Skills for study  
work and life

**We enrich our community by providing opportunities to connect, participate and learn**

**Length:** 15 hours - 3 sessions

**Eligibility:** Visit the website for details.

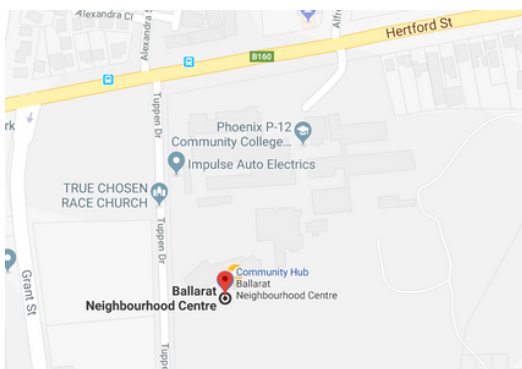
**For dates, times, costs and prerequisites refer to the BNC Course Timetable.**

### Discover Learn Local

We provide education and training programs designed to meet your learning needs. As a registered Learn Local we help you return to study, become work ready, improve your skills or learn something new.

### Find us at the Ballarat South Community Hub

11 Tuppen Drive, Sebastopol



**Ballarat Neighbourhood Centre  
PO Box 540W, Ballarat. 3350**